

# Gary T Furlong

**LL.M. (ADR), C.Med**

*Chartered Mediator*

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Gary Furlong has extensive experience in mediation, mediation training, alternative dispute resolution, organizational facilitation, negotiation, and conflict resolution. Gary is Past President of the ADR Institute of Ontario, is a Chartered Mediator (C. Med.) and holds his Master of Laws (ADR) from Osgoode Hall Law School.

As a mediator, Gary has worked in the areas of commercial, personal injury, construction, shareholder, insurance, wrongful dismissal, real estate, and workplace conflicts, and specializes in intervening in difficult organizational and workplace disputes. Gary was regularly called in to the court-annexed ADR Centre in Toronto for the first three years, and has been a Roster Mediator with the Ontario Mandatory Mediation Program, Toronto, from its inception to September 2005. Gary is currently available, off-roster, to mediate mandatory cases at his regular rate. Gary has mediated personal injury, insurance and long-term disability claims ranging from \$30,000 to over \$1million dollars. Contract and tort claim files have ranged from \$10,000 to \$15 million dollars. Gary was a regular mediator and fact-finder with the Education Relations Commission, and was also appointed a Provincial Facilitator and mediator with the Education Improvement Commission, assisting with the financial reorganization and amalgamation of school boards in Ontario. Gary is also on the Law Society of Upper Canada's complaint mediation panel, and the Teachers College of Ontario mediation panel. Gary has conducted fact-finding and investigations for the past 6 years.

Gary has delivered ADR and conflict management training for judges from across the country through the National Judicial Institute, and for hundreds of lawyers through the Law Society of Upper Canada and law firms such as Gowlings, and Sims, Clement, Eastwood. In addition, Gary has trained RCMP officers, firefighters, and hundreds of front-line managers and employees for companies like Purolator Courier and Transport Canada, manufacturing firms such as Kuntz Electroplating, over 1000 by-law enforcement officers with most of the cities in the GTA, as well as numerous departments of the federal government, provincial government, and many municipalities. Gary has partnered with the Queen's University Industrial Relations Department to conduct research into employment models of dispute resolution in Canadian companies. Gary also spent 6 years as an organizational development consultant to both large and small corporations in Canada and the U.K.

Gary is one of the busiest Partnering facilitators to the construction industry, and has pioneered the use of Partnering in unique organizational settings. Gary has facilitated conflict systems design projects for numerous clients, including the Royal Bank of Canada. Gary is a principal with Agree Dispute Resolution.

Gary is a graduate of Stanford University in California, and has published books in the field of conflict resolution with LexisNexis (construction ADR), and Wiley and Sons (conflict analysis).

## **MEMBERSHIPS**

ADR Institute of Ontario (ADRIO); International Academy of Mediators (IAM); The Network; The Ontario Bar Association ADR Section